# Omni Case Study
# FROM STRATEGY TO EXECUTION: GOVERNANCE AND DELIVERY SUPPORT FOR LAND C4

**Defence, Land Command, Control, Communication and Computing (Land C4) Program Support, 2020- ongoing.**

## Background

For over five years, Omni has supported the Australian Army's Land Command Control Communications and Computing (Land C4) Program by providing comprehensive Governance, Program, Project, Risk and Change Management services. Omni's role was to assist in defining and developing a sustainable Land C4 program management approach, ensuring the program met the necessary Gate approvals for acquisition.

## Project Overview

The Land C4 Program is defined and funded to enhance, modernise and sustain the Land C4 systems that enable decision superiority for commanders at all levels across the Joint Land environment.

## Omni's Delivery

Omni was responsible for establishing a governance and management structure for the Land C4 program, which included creating decision frameworks for the Program Sponsor. These frameworks covered key areas like Benefits Realisation and Capability Risk Management.

Omni led the transformation of the program from a goal-driven strategy into a practical business structure that could support ongoing operations and meet the needs of the Capability Manager. Collaboration was central to Omni's approach, working closely with the Land C4 Executive Management team, both internal and external stakeholders, and other interested parties. This ensured effective program coordination and governance support for the Director of Land C4 and the wider staff. Omni's efforts promoted continuity and efficient information flow across all Land C4 activities, ensuring that high-level documentation was clear, concise, and aligned with the One Defence Capability System (ODCS).



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## Outcomes and Impact

Key deliverables from Omni included:

- The development of the Land C4 Program Management Plan, aligned with the ODCS.
- Design and implementation of a Governance and Prioritisation Framework to support approvals and management of Land C4 capabilities.
- Planning and creation of a Risk Management Plan, including tools and processes for risk identification and evaluation.
- Creation of workflows to support compliance with technical, cybersecurity, and capability management requirements.
- Business analysis for establishing a workforce plan for the Land C4 program.
- Development of program controls such as resource management, risk management, change control, benefits management, and decision evaluation frameworks.
- Design and implementation of a Program Evaluation Framework to support effective decision-making.
- In-depth analysis and recommendations to address complex business challenges.

Omni maintained a strong commitment to ethical conduct, adhering to Defence policies, particularly regarding Conflict of Interest (COI) management. It provided assurance to the Commonwealth that its personnel would not be involved in any conflict of interest related to the program and would notify the Commonwealth immediately if any arose.

In addition to governance and management support, Omni provided critical technical services, including Systems and Communications Engineering, Integrated Logistics Support, and risk management. The team's ability to draw on Omni's broader expertise—spanning Program Management, Engineering, Business Analysis, and other specialties—ensured that the Land C4 Program received timely, effective support.

Omni's success in the Land C4 Program is attributed to the expertise, qualifications, and experience of its staff, emphasising a long-term, collaborative approach to program and project management.

